

Utility Billing Inquiries

The City of Hilshire Village bills Utilities bi-monthly. The bills are mailed out the second week of the month in February, April, June, August, October and December by the City's Utility Company, Severn Trent. Rates are based on a two month period of consumption.

Billing inquiries should be addressed with Severn Trent's Customer Service at 281-579-4500. If billing issues cannot be settled with Severn Trent please contact the City office at 713-973-1779.